



FORTASA MEMORY SYSTEMS, INC.

Product End Of Life Policy

To continually provide our customers with industry-leading solutions, Fortasa Memory Systems, Inc. retires outdated product versions in order to focus more resources on enhancing current versions that support state-of-the-art technology. Thus, the following guideline applies to all products developed by Fortasa:

1. End-of-Life (EOL) announcement shall contain the following information:

- Affected product with Part Number
- Reason for End-of Life (EOL)
- Recommended Replacements
- Schedule including End-of-Sale date; Last-Buy-Order date; Last-Buy-Shipment date. If there is a shortage of product raw materials and other factors, which cause Fortasa to adjust the last purchase date and last shipment date, this situation may not apply.

2. Warranty and RMA terms:

- If the product is redesigned, the sales of key parts are reduced or there is a long-term shortage, Fortasa will give a one-year advance notice to suspend production before its final purchase-shipping date, but sometimes a shorter notice may be required to inform customers of any raw material availability issues which could limit product availability.
- Fortasa promises that any product that has been discontinued but which is still within the warranty period will be evaluated by Fortasa for repair or replacement. If the product is confirmed for replacement, Fortasa will replace the original product or products
- In response to the continuous improvement of product quality and performance, Fortasa reserves the right to modify the content of the above terms.

Fortasa Memory Systems, Inc.

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The table below shows the policy in terms of EOL:

Timeframe	Year 1		Year 2	Year 3	Year 4
Items	6 months	6 months			
End-of-Life to L.B.S Timeframe	←EOL Notice		\		
	LB.O. ¹ →ll	LB.O. ² →ll			
RMA Service (spare & replacement)	←EOL Notice				E.O.S ³ →ll
	LB.O. ² →ll				
Product Warranty (FAE support)	←EOL Notice				E.O.W ⁴ →ll
	LB.S. ² →ll				

1. L.B.O. = Last-Buy-Order Date

2. L.B.S. = Last-Buy-Shipment Date

3. E.O.S. = End-of-Service Date

4. E.O.W. = End-of-Warranty Date