



FORTASA MEMORY SYSTEMS, INC.

Product Change Notice Policy

As part of Fortasa design and operational procedures, any major change that may impact on form, dimension, quality, function, endurance or reliability must be properly communicated to customers. Prior to implementing any such change, the guidelines to issue Product Change Notice (PCN) under certain circumstances with required information are defined as below:

1. Product Change Notice must contain below information:

- a. Affected product with Part Number
- b. Change description
- c. Reason for product change
- d. Recommended Replacement/Action
- e. Schedule includes Effective date, Last-Buy-Order date, Last-Buy-Shipment date

2. Because of the dynamic nature of the flash industry, flash vendors frequently transition and obsolete the memory components used in the production of Fortasa products. In case of flash chip process or component changes, Fortasa the respective PCN a minimum of two (2) months before the implementation of any affected products changes.

3. Based on certain conditions, in case the controller's firmware changes, Fortasa will provide the PCN a minimum of three (3) months before the implementation of any affected products changes.

4. Considering a hardware change may need long-term verification in customer side, in a case where the product's hardware (key component or PCB) changes, Fortasa will provide the PCN a minimum of six (6) months before the implementation of any affected products changes.

5. During product design stage, customer may request Fortasa to provide engineering sample for early design verification, but Fortasa reserves the right to make any modification without notice to customer if the final product version has any change after mass-production.

6. Additionally, subject to specific terms and conditions of sale, Fortasa reserves the right to make corrections, modifications, enhancements, improvements and other minor changes to its product and service at any time without notice.

Fortasa Memory Systems, Inc.

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The table below shows the policy milestones in different circumstances:

Timeframe / Reason for PCN	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6
Flash Component Changes	←PCN	LBO				
Controller FW Changes	←PCN		LBO			
Hardware Changes (Key component or PCB, excluding flash)	←PCN					LBO
Engineering Sample Changes	←PCN		N/A			

L.B.O. = Last-Buy-Order Date